

# FACT Partnership Family Help Update

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TO GET IN TOUCH OR GET INVOLVED PLEASE CONTACT  
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# WHAT IS FAMILY HELP?

Wiltshire's multi-agency Family Help arrangements enable children, young people and families to access the right help at the right time through a co-ordinated approach to prevention and early intervention through:

- a co-ordinated approach at a whole population/universal level to prevent needs from arising and to build resilience across all residents
- a robust multi-agency approach to spotting any additional needs at the earliest point and providing effective joined-up support that prevents the needs from escalating further

The programme of work brings together organisations from across the system including VCS to maximise our collective potential.

## Warminster/Westbury Pilot Live since Easter 2023

- Local 'case consultation' well received
- Pilot Team are currently working with 17 families, 10 of which have achieved positive progress & reduced needs/risks. 7 families 'closed', only one due to escalation to social care.
- Summer 'Picnic on the Pitch' engaged 111 families, 234 children with donations from Morrisons & attendance from Police & Children's Centre
- Advertised drop-ins in schools, EY settings & other venues
- Group work (mostly in partnership) eg managing challenging behaviour, parenting tips, ASD pathway
- Developing & testing new ways of working eg restorative approaches in schools
- Multi-agency workshops to develop approaches to respond to local priorities:
  - Supporting parents with boundaries & routines – focus on social media, devices etc
  - Emotional well-being of parents/carers & children
  - Cost of living

# PICNIC ON THE PITCH



## Warminster/Westbury Pilot Next steps....

- Continuation of good progress
- Piloting restorative approaches in schools
- October half term activities
- Focus groups with families and agencies
- Linking with youth groups
- Multi-agency response plans:
  - Supporting parents with boundaries & routines – focus on social media, devices etc
  - Emotional well-being of parents/carers & children
  - Cost of living

# Wider updates

- Website & branding launch due October
- Phase 2 of workforce development offer launch late Autumn
- Family Hubs live from April '24
- Outcomes framework remains under development